

# Terms of Sale

<b>TERMS:</b>	NET 30 Days
<b>ORDERS:</b>	Orders of less than \$100 will incur a \$10.00 handling charge.
<b>TRUCKLOAD PRICES:</b>	Represent truckload quantities, (minimum 24,000 lbs.) per order, to one destination of any assortment of products.
<b>FREIGHT POLICY:</b>	<p>Free freight qualifications:</p> <p>The billing value of the order is \$1500.00 or more and can include a combination of chemistry and supplies. Shipment is to one domestic address.</p> <p><b>EXTRA CHARGES:</b> INSIDE DELIVERY, LIFT GATE or CALL BEFORE DELIVERY charges will be billed to you on a prepaid and charge basis.</p>
<b>CUSTOMER LIABILITY:</b>	<p>Every product sold by FRC is tested and inspected during manufacture and/or packaging prior to leaving our facility, and is warranted to be in good condition.</p> <p>While FRC will assist its customers wherever possible, title to products pass to the purchaser at the time of shipment. Therefore, it is the responsibility of the purchaser to file all claims for damage or loss in transit with the delivering carrier. All shipments should be counted and inspected for damage before being signed for by the purchaser. Any shortages or damage should be noted on the delivery receipt. Freight claims should be submitted to the delivering carrier as soon as possible.</p>
<b>RETURN OF GOODS POLICY:</b>	Only goods with an FRC Return Authorization No. (RA#) will be accepted. FRC reserves the right to refuse unauthorized returns. Such goods will be returned to the customer. Request to return goods must be made within 30 days of shipment and may be subject to a 20% Restocking Charge.
<b>RETURN OF GOODS PROCEDURE:</b>	<p>Contact FRC Customer Service Department with the following:</p> <ol style="list-style-type: none"><li>(1) Product Catalog Number and Name</li><li>(2) Problem Description</li><li>(3) Batch Number</li><li>(4) Quantity of product to be returned</li><li>(5) Customer #, P.O. #, and Invoice #</li></ol> <p>Be certain to have a sample demonstrating the problem (if any) to send to FRC if requested to do so.</p>